How to Delete Your Account in the Pet ID App

You can delete your user account directly within the Pet ID mobile app by following these steps:

- 1. Go to the **Pet Owner Profile** screen.
- 2. Scroll down and select **Account Settings**.
- 3. On the next screen, tap **Deleting Your Account**.
- 4. After confirming the deletion, Pet ID will send a confirmation code to your email address.
- 5. Enter the code to confirm the operation.

Once confirmed, your account will be scheduled for deletion. You will have **30 days** to cancel the deletion if you change your mind. After 30 days, your account and all associated data will be **permanently deleted**.